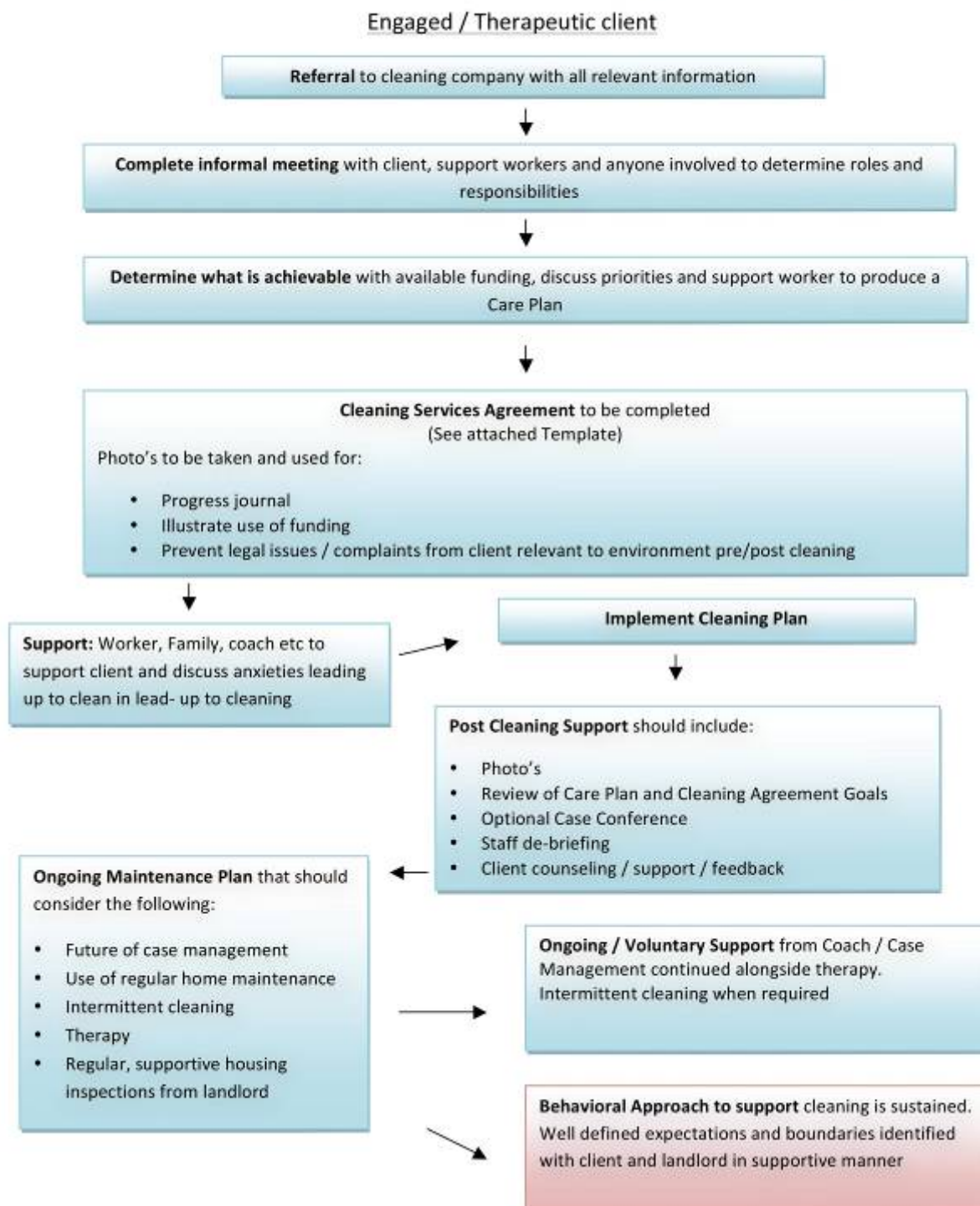


# Planning for the provision of cleaning\*

## Flow Chart for Accessing Cleaning

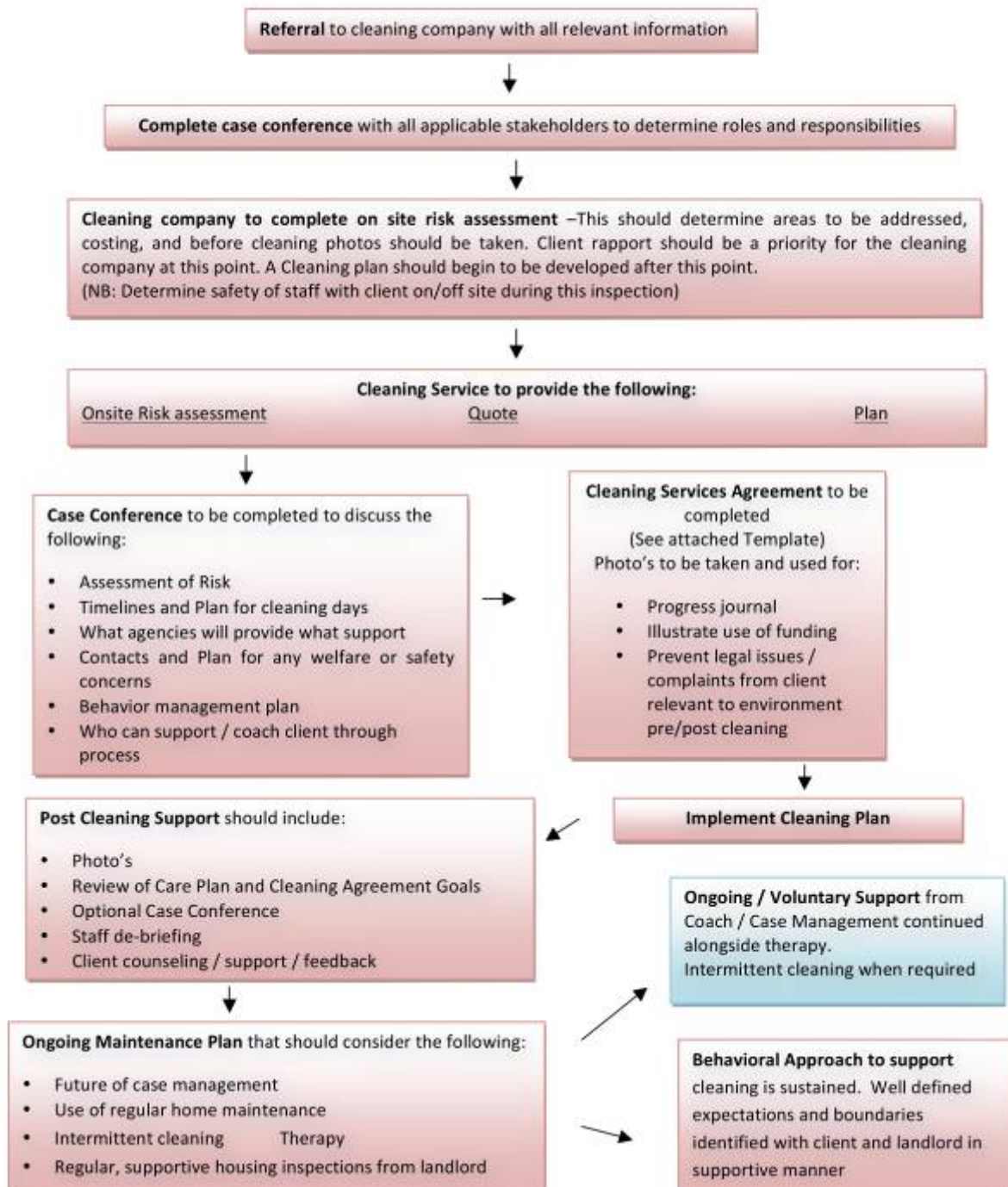


\* Source: Loddon-Mallee Region Hoarding Working Group – The Green Clean Team, 2012.

# Planning for the provision of cleaning\*

## Flow Chart for Accessing Cleaning

**Non Engaged / highly complex client (Behavioral Approach)**



\* Source: Loddon-Mallee Region Hoarding Working Group – The Green Clean Team, 2012.

# Cleaning services agreement\*

(to be completed on a case-by-case basis)

This is an agreement between:

Name of service:
Name of cleaning business:
Client name:

Client telephone:
Client address:
Date of cleaning visit: <span style="float: right;">Time:</span>
Rooms to be cleaned:
Articles/items to be removed:
Articles/items not to be removed:

Signed (cleaning business): <span style="float: right;">Date:</span>
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<p>I, _____ (insert name), agree to the cleanup of my property and removal of unwanted items as stated at the top of this form. I acknowledge that it is my responsibility to clearly identify the items that I do not wish to be removed and the areas I do not want to be cleaned. It is also my responsibility to be present during the cleanup to ensure that it is undertaken according to the stated action plan. I understand that where I have accessed a cleaning service referred to me, that the referral service (e.g. people, clinical, animal, housing, local municipal council) is not liable for any damages or removal of non-authorized items that may occur during the process of the cleanup.</p>
Signed (client): <span style="float: right;">Date:</span>

Referral service: <span style="float: right;">Worker's name:</span>
Program: <span style="float: right;">Date:</span>

\* Source: Loddon-Mallee Region Hoarding Working Group – The Green Clean Team, 2012.